

COVID-19 PROTOCOL





Your health is the most important thing

AT XIOR YOUR HEALTH IS THE MOST IMPORTANT THING
AND FOR THIS PURPOSE WE HAVE IMPLEMENTED AN
ACTION PROTOCOL TO MAKE
OUR RESIDENCE A SAFE PLACE WITH ALL THE
NECESSARY SERVICES SO THAT
YOU FEEL COMFORTABLE AND PROTECTED.

BELOW YOU WILL FIND THE MEASUREMENTS
OF PREVENTION THAT HAVE BEEN APPLIED.

Reception and staff



Use of protective screens at reception.



Hydroalcoholic gel at the entrance



Digitalization of documents and signatures



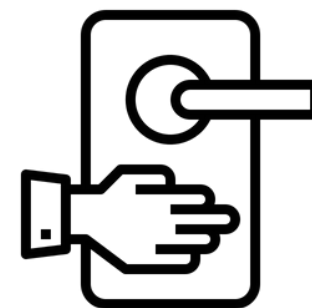
Disinfection and daily cleaning



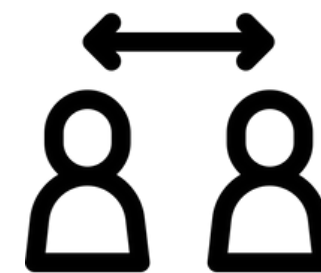
Use of masks



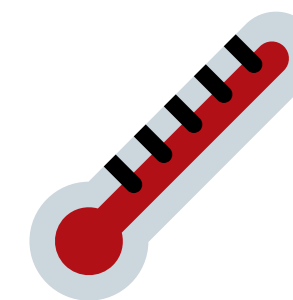
Virtual communication open 24h



Entry control for people outside the premises



Safe distance attention and capacity control.



Resources available in case of emergency

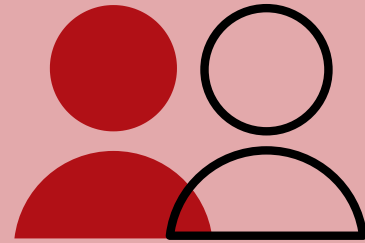


Secure key delivery

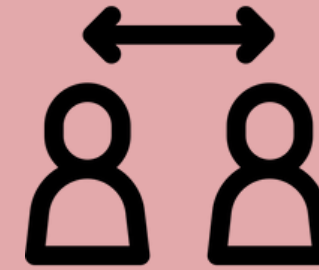
Common areas



Disinfection and daily cleaning



Capacity control

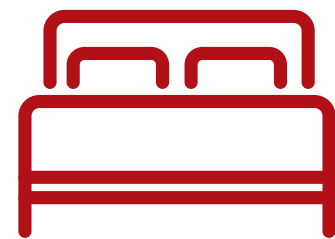


Respect of the safety distance



Ventilation of common rooms

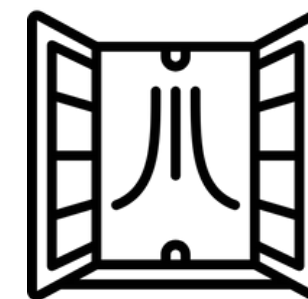
Rooms



Cleaning of sheets and towels at more than 60°



Use of disinfecting products

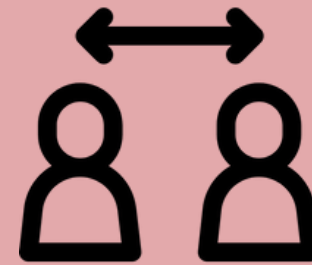


Ventilation of rooms

Recomendations



Cover your mouth and nose
with a tissue or the inside of
your elbow



Keep the security
distance



Frequent hand hygiene



Avoid sharing food or
utensils and objects that
have not been
disinfected



Avoid contact with
people with possible
symptoms

In case of...

If you have the following symptoms: fever, difficulty in breathing, cough or general unrest, and before a suspicious case you should:

- Inform the reception.
- If you feel unwell, stay in the room, even if you have mild symptoms such as headache, slight runny nose, until you are well.
- Call 061 if you have symptoms and follow their recommendations.
- If you are told to do so by the health staff, stay in your room, avoiding contact with other people.



WE TAKE
CARE OF YOU!

